

## ATTACHMENT A

### **Services**

- Outreach – Identify persons needing assistance and encourage them to enter services. Outreach will be provided through existing programs/agencies that work with the target populations, but will not be considered a reimbursable cost under this Agreement.
- Intake/Assessment/Referral – A clinical substance abuse assessment will be required for all potential clients and may be conducted by any provider in the service network based on the client’s entry point into the system and her/his level of need for services.
- Evaluation Management Services – Group and Residential Support and Case Management, as defined by TCADA. Case management involves an accountable staff person providing services that include: (a) linking clients with needed services; (b) helping clients develop skills to use basic community resources and services; and (c) monitoring and coordinating the services received by clients)
- Residential Treatment – Includes Level II and/or Level III residential treatment services as defined and licensed by TCADA. Residential services require clients to reside at the facility for a specified period of time while undergoing chemical dependency treatment.
- Transitional Housing—Housing provided to an eligible client with case management for a period not to exceed 3 months for the purpose of moving the client towards greater self-sufficiency.
- Intervention Counseling Services—Includes individual counseling with eligible clients and/or family members.
- Day Treatment Services – Intensive outpatient treatment services are provided to an individual client for approximately five hours per day, for a total of at least twenty hours of services per week. The client does not reside at the treatment facility.
- Outpatient and Continuing Care/Aftercare Services – These Level III and Level IV services usually include individual and/or group counseling services and the continuation of transitioning the client into other community-based support systems such as Alcoholics Anonymous/Narcotics Anonymous (AA/NA) groups, sponsors in the community, etc.

Austin Travis County MHMR Center agrees that the funds provided by the City shall not be used for medical services, including detoxification services that require medical direction or medical/health services.

### **Performance Measures**

#### *Related Departmental Goals*

Prevention/Provision: Social Services - Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

<u>Output Measure</u>	<u>Current Goal</u>	<u>Goal with Increase</u>
Unduplicated clients to be served	815	823

#### Outcome Measures

Percent of clients of clients who report having maintained abstinence from substance abuse when contacted 60 days after treatment (non-detox)	Goal: 70%
Eligible Clients employed or in school or training at discharge.	Goal: 60%
Eligible Clients discharged to a stable housing situation.	Goal: 80%